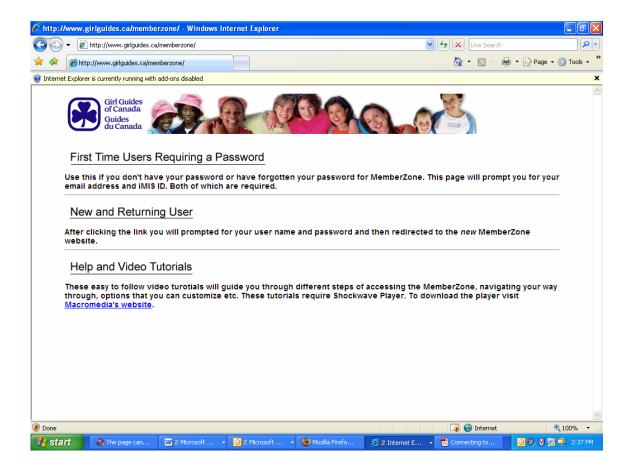
Girl Guides' Member Zone

# **Table of Contents**

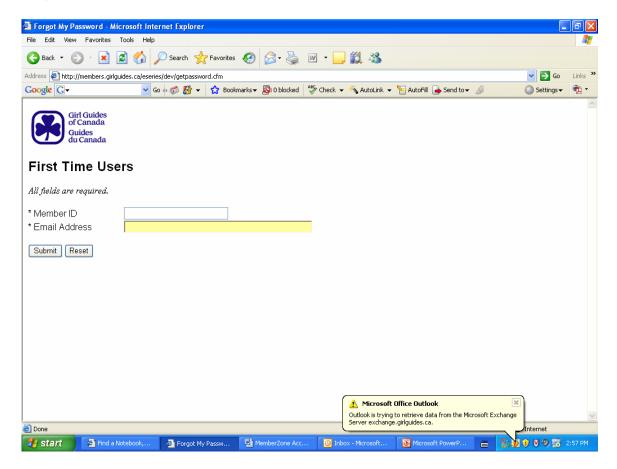
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# **Connecting to Memberzone**

To start, open up your Internet Explorer browser and in the address bar type in www.girlguides.ca/memberzone. Press enter.



If you're a first time user and require a password click on the **First Time User Requiring a Password** link. You will be prompted for your Member ID and Email address. Your member id is your iMIS number, which appears above your name on the mailing label of your copy of the Canadian Guider. The email address must be the address that you provided to Girl Guides of Canada. Enter this information and click **submit**. It will take 24 hours for you to receive a confirmation email. Follow the instructions in the email to access MemberZone. If the information you submit does not match the information in iMIS you will receive a request for specific information. You must provide all the requested information in order to obtain access to MemberZone.



If you have your password, click on the **New and Returning User** link. After clicking the link you will be prompted for your user name and password. The following are instructions depending on which operating system you use.

# **Using Windows XP or Windows 2003**

Steps to Connect:

- Open Internet Explorer
- Type in the address <a href="http://memberzone.girlquides.ca/">http://memberzone.girlquides.ca/</a>



Once connected you will be prompted for a login.

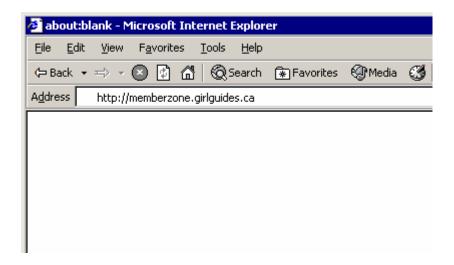


➤ Enter your username and password as provided with the authentication document.

#### **Using Windows 2000**

#### Steps to Connect:

- Open Internet Explorer
- > Type in the address <a href="http://memberzone.girlquides.ca/">http://memberzone.girlquides.ca/</a>



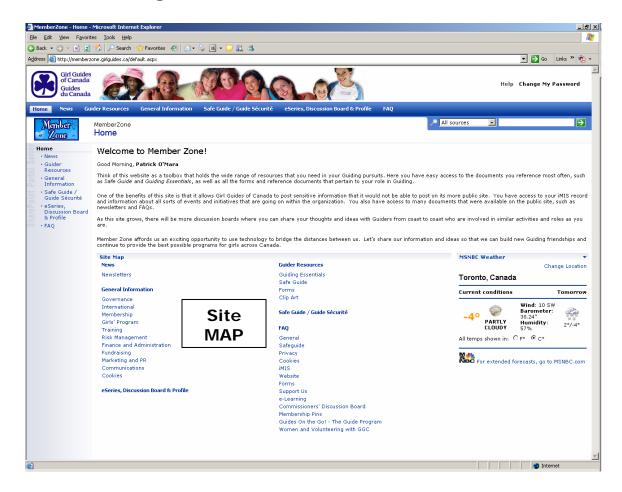
Once connected you will be prompted for a login.



➤ Enter your username, password, and domain as provided with the authentication document.

# **Navigating Memberzone**

### The Home Page



The Home Page is your starting point for all Portal activity. Each page (or area) contains unique elements that will provide you with useful information and guide you down the correct path to locate your required resources.

An important part of the home page is the Site Map. The portal map lists all the available pages on Memberzone. If you are looking for something and can't seem to locate it, try our Site Map.

Along the top is the horizontal menu bar with all the main menus. Along the left side is a vertical sub menu that contains sub areas to main sections.

Click **News**. In this section you will find all the latest Girl Guides of Canada news.

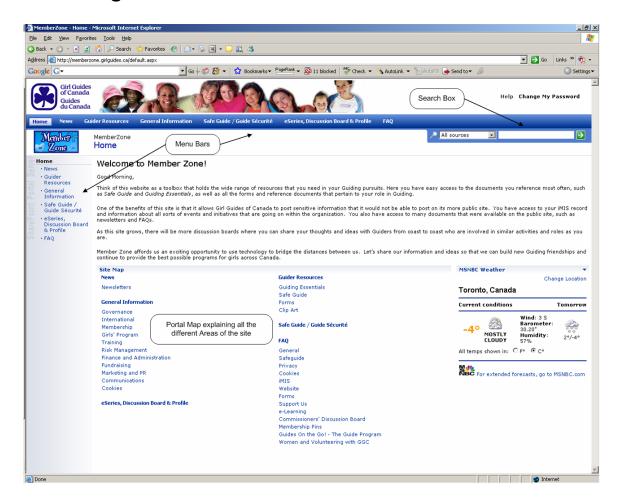
Click **Guider Resources**. Here you will find resources based on your guiding position. As well, this is where you find all the forms.

Click **General Information**. In this section you will find resources created by the various departments and committees within Guides Canada, grouped by the department that created them. The information listed is meant to assist you with everything from understanding the governance structure of Guides Canada, to ordering cookies. Insurance forms, for example, can be found by clicking **Finance and Administration**.

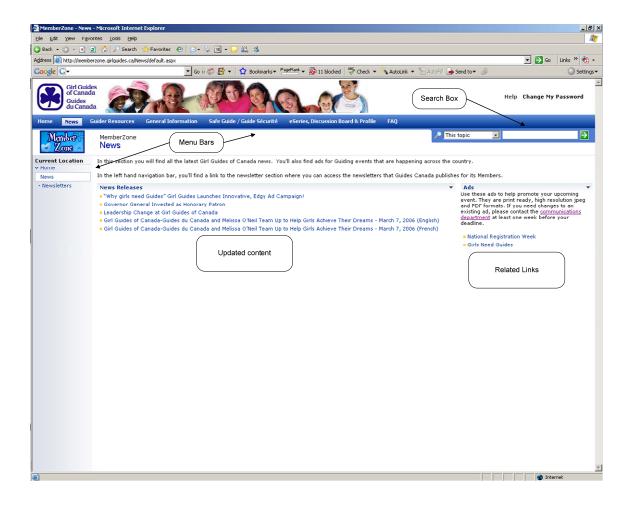
Click **Safe Guide** to access information about risk-related planning. If you are a Guider who needs a copy of *Safe Guide*, it is available for download here.

The Home Page and all the available pages that are accessible through the top menu bar contains an area detail with a menu bar on the left and different webparts on the right. This layout is consistent throughout the site.

#### **Home Page Web Parts**



#### **GGC Web Parts**



### **Navigating Through Site**

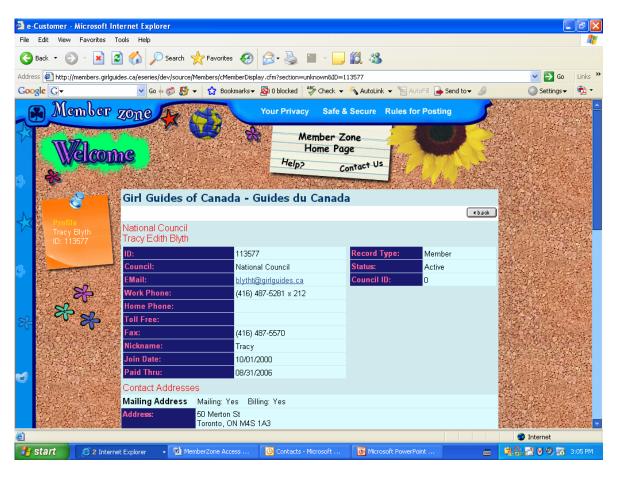
To access your iMIS profile and our discussion boards, click the eSeries, Discussion Board & Profile link.



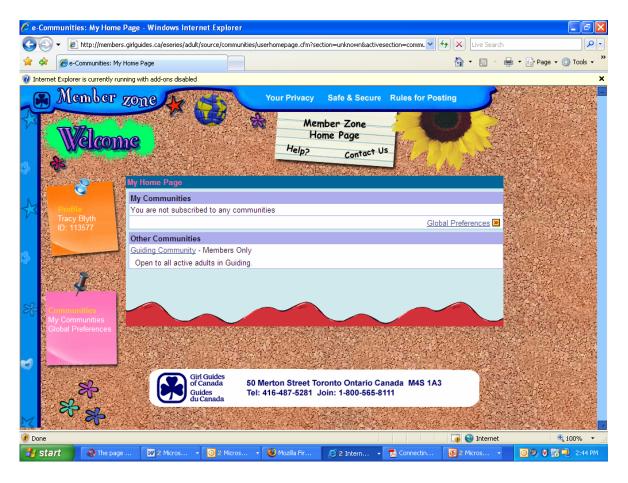
Here you can access your iMIS Profile and our discussion boards, which we call communities. Click on **Your iMIS Profile** and your iMIS profile appears.



This iMIS profile is an abbreviated version of your iMIS profile that is available from your iMIS input site. Soon, more information will be available, including reports.



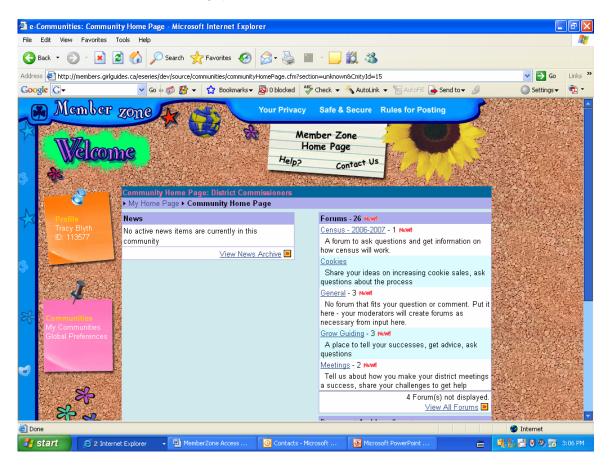
Click the **Guiding Community** link to enter the community. Here you can read, post, and browse messages. As this site grows, we will be adding discussion boards that are specific to certain groups, such as Unit Guiders, trainers and advisers.



To return to MemberZone click on the **MemberZone Home Page** link.

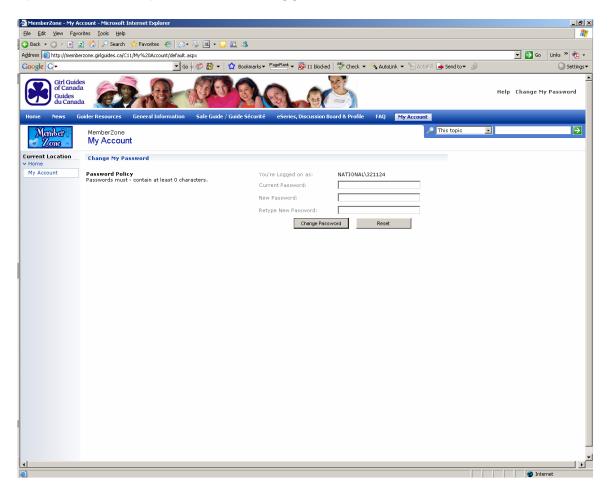
Another way to find information is to use our search feature. In the top right you will see the search box. First make sure you select **All Sources** then enter your search criteria. MemberZone has a powerful search that not only searches the document title for keywords but inside the document as well.

You can see here that we are searching for the word **census**. The search brings up all the most relevant finds. You'll notice that you don't see the word census in the results. But, if you open the first document and do a search on census, it's actually contained within the document. This is a very powerful tool.



## **Change My Password**

Memberzone enables you to change your password without requiring the assistance of the webmaster. To change your password, simply click on **Change My Password** at the top right corner of the page. You will receive a page like the following with your login name specified as the person who is logged in:



From this screen, simply fill out the appropriate password fields with your new or old password and hit the button **Change Password** to put the new password in effect.

### **Help and Support**

To access help information, click on the **Help** link, which is to the left of the **Change My Password** link. If your question is not answered on any of the help pages please contact us at helpdesk@girlguides.ca or call the Girl Guides of Canada/Jolera Help Desk at 1-877-442-4647. Press one for support.

