

Manitoba Best Practices

All forms – please ensure the following:

- \checkmark Today's date is the same
- ✓ Cost of event/camp is the same
- \checkmark Name of the event is the same
- \checkmark Start and end dates and times are the same

SG.1

- ✓ Confirm that the Responsible Guider (RG) is the same as listed on the SG3
- ✓ There can only be one RG, do not list another if more than one unit is attending
- ✓ Contact phone number under "location" box, if the facility does not have a phone number a Guider name and cell should be listed

SG.2

- ✓ Include the name of the Guider that the signed forms are to be returned to, as well as a date
- ✓ A Guiders proper name should be used, it is understood that some of the parents do not know the Guiders name, if this is the case it can be listed as – Sally Smith (Guider Snowball)

SG.3

- ✓ While it is never a good idea to copy and paste on Safe Guide forms, the only exception are these two boxes, they should always have the same information:
 - SG.1 List of planned activities
 - o SG.3 List activities or plans related to this activity
- ✓ The Responsible Guider (RG) CANNOT be listed as the Substitute Group Leader (SGL)
- ✓ First aid according to Safe Guide, first aid ratio is based on the number of participants attending the event (see Safe Guide 2024 page 48, Section Four - Planning) participants include adult and youth. If you have 22 youth along with 6 adult supervisors you have 28 participants and therefore require 2 first aiders to cover ratio of 1:25
- ✓ Under role, if more than one first aider is required it should be listed as 2nd first aider
- ✓ Complete all check marks for "Factors affecting Activity Planning"

SG.4

- ✓ Non-Emergency number for Winnipeg only
 - EMS 204-298-6380
 - Fire 204-986-6380
 - Police 204-986-6222
- ✓ Poison control number 1-855-776-4766
- ✓ Public Health number 1-888-315-9257
- ✓ Child protective services number 1-866-345-9241
- ✓ On the new SG.4, all sections that appear in **RED** need to be completed, please see the completed SG.4 on the next few pages for help in completing this form.

Emergency Response Plan (SG.4)

Page 1 of 12

This is a Fillable Word form. Add or remove details relevant to your location. The text boxes will expand as you type. If you would like to print the form and complete it by hand, please use the PDF form, which has larger text boxes.

Instructions:

- Have on hand at all activities
- Share this plan with all supervisors before meetings or the activity
- When any situation mentioned in the SG.4 occurs, an Incident Report (INS.01) is completed.
- For Pathfinder and Ranger activities with only one Guider present, always review the SG.4 with your unit, and inform them of where a copy will be throughout the activity.

Unit(s): 123 Ember, 456 Guides	Today's Date (mm/dd/yy): 09/01/2024	
Unit meeting/Activity/event/camp: Fall Camp	Date(s) of activity (mm/dd/yy): <mark>Sept 27</mark> to 29, 2024	
At the activity, attach to your emergency response information:		

A list of participants with emergency contacts
Schedule of activities or itinerary

Resource		Non-emergency numbers	Specific instructions for communicating:
EMS ambulance		EMS: <mark>204-298-6380</mark>	_
Fire	911	Fire: 204-986-6380	We are a group of <mark>20</mark> (number of people.)
Police		Police: 204-986-6222	
Commissioner or A	CL: <mark>Sue S</mark>	Smith 204-111-2222	Our 911 civic address is: 123 Best Street
Home Contact Pers	son: <mark>Jane</mark>	Doe 204-333-4444	
GGC Provincial em	ergency c	ontact: Jo Adam 204-555-6666	
Facility/Site Contact: Camp Staff/Security 204-777-8888			
Poison Control: 1-855-776-4766			
Public Health Unit: 1-888-315-9257			
Suicide Crisis Line: 988			
Child Protective Services: 1-866-345-9241			
		*Always let emergency services hang up first.	

We protect and respect your privacy. Your personal information is used only for the purposes stated on or indicated by the form. For complete details, see our Privacy Statement at <u>www.girlquides.ca</u> or contact your provincial office or the national

office for a copy.

Emergency Response Plan (SG.4)

Page 3 of 12

Instructions for completing this form

- All sections on the first page of this form <u>must</u> be completed.
- All sections in "red" text below <u>must</u> be completed, including completing the "Unit/activity specific needs (required)" box.
- All the information in the "Response Steps (edit for your unit and location)" boxes may be edited to best suit your activity or unit.
- Text boxes will expand to fit more text.

Response Steps (edit for your unit and location)	
	e has seen the missing
I	
Search	
Other adults search all recently visite	d locations
First search spaces familiar to the missing p	erson. List areas at your
activity location:	
 Kitchen Other meeting rooms Outside perimeter of meeting place Parking lot 	
OR WHEN CAMPING	**Include places specific to
<mark>□ Tents</mark>	your location either meeting
Cook tent	room, camp, or other venue
	culverts
,,	
	ed or 15 mins passed)
Call caregivers, emergency contact or	pick-up person to let them
	forming Guider
	 Stop the activity and take attendance Ask for the last place and time anyone person Search All girls stay together. If possible, have Other adults search all recently visited Use clear, calm voices to call the person they are not in trouble. First search spaces familiar to the missing person Kitchen Other meeting rooms Outside perimeter of meeting place Parking lot OR WHEN CAMPING Tents Cook tent Washrooms Surrounding tent sites Parking lot playground Search high risk locations: Roads, sidewalks Utility and electrical closets Nearby water: pools, ponds, streams, Report (after all locations have been search For missing girl: Call caregivers, emergency contact or know person is missing. Call emergency contact to let them kn

Emergency Response Plan (SG.4)

	 Call Emergency Services (after 20 mins since person was noticed missing) For missing girl: After caregiver has been notified, girl remains missing, and 20 minutes have passed since the start of the search, call emergency services to notify them of a missing girl. Use the girl's H.1 to tell emergency services if there are any medical or behavioural concerns Keep searching until Emergency Services arrive. Ask other units, community groups, or bystanders to be aware of any suspicious activity, or if they noticed any unaccompanied youth around. For missing adult: Keep searching until Emergency Services arrive. Ask other units, community groups, or bystanders to be aware of any suspicious activity, or if they noticed any unaccompanied youth around. Conce the situation is stable enough, contact the Provincial Emergency Contact to inform them of the incident. At the discretion of the Responsible Guider (or Provincial Council delegate), the activity may continue if there are sufficient Supervisors to stay in ratio. In this case all caregivers must be informed of the incident at pick-up (of via email/phone if girl leaves meeting on their own).
	stay in ratio. In this case all caregivers must be informed of the incident at pick-up (of via email/phone if girl leaves meeting on their own).
Unit/activity anagifia nooda (r	required)

Unit/activity specific needs (required)

Camp –

Once it is determined that a youth is missing Sally and Pam will stay with the remaining youth and keep them occupied and calm. Helen will search the tents, and kitchen tent, Susan will search the washrooms and surrounding sites and Gloria will search the parking lot and playground. After 15 minutes of searching, they will return to camp, if the youth is not found Sally will call Police/RCMP for assistance, Sally will then call the youth's caregiver.

Meeting place -

Once it is determined that a youth is missing Sally and Pam will stay with remaining youth and keep them occupied and calm, Helen will search the meeting rooms and other floors, Susan will search the kitchen and washrooms, and Gloria will search the outside perimeter of the facility and parking lot. After 15 minutes of they will return. If the youth is not found Sally will call Police/RCMP for assistance and Sally will also call the youth's caregiver.

Evacuation	Response Steps (edit for your unit and location)
Lead Guider: Responsible Guider name	In all situations, contact caregivers to pick-up girls if the activity cannot safely continue.
Alternate Guider:	Structure Fire:
Substitute Group Leader name	point) □ Guider will take attendance □ Call 911 if they have not yet been notified of the fire

Emergency Response Plan (SG.4)

Page 5 of 12

Description of gathering location (muster point) at this activity: outside parking lot away from building	Flooding: ☐ Guider will move all girls to higher ground ☐ Guider will take attendance ☐ Inform building/facility of flood
People who may need extra support while evacuating: N/A Risk management strategies: U We will run a practice evacuation at the start	Gas leak: □ Girls will be instructed to move to gathering location (muster point) □ Guider will take attendance □ Call the fire department to report potential gas leak, and contact your building/facility contact to inform them □ Do not re-enter the building until given the all-clear from authorities
of the activity, so all girls know where to meet. □	 Forest Fire: □ Girls will be instructed to move to gathering location (muster point) □ Guider will take attendance □ Call 911 if they have not yet been notified
	 Geographically specific evacuations (add/delete/edit as relevant to your location) <u>Tornado:</u> Guider will move all girls to the lowest place in the building, ideally the basement Guider will take attendance All members stay in the basement until given the all-clear from authorities or the storm has passed
	 <u>Tsunami:</u> All members will move as quickly as possible to the highest possible location: Guider will take attendance Remain at that location until emergency personnel have advised it is safe to move/return
	Earthquake: Use Duck, Cover, Hold within the immediate area underneath solid protection (tables in shelters/cabins, beds) or in small groups hug tree trunks until shaking has stopped for several minutes
camp, Sally will take atten Susan will keep the youth	required) nent weather youth will be moved to the parking lot away from dance, Pam will call Park Security/Staff for assistance, Helen and calm, if there is no building to take shelter in the youth will wait in will call home contact to keep her informed and possibly call

parents for early pick up if unsafe to return to camp.

Meeting place –

Emergency Response Plan (SG.4)

In the case of fire, burst pipe, no heat or gas leak, youth will be moved to the parking lot away from the building, Sally will call the fire department as well as facility contact, once at the muster point Pam will take attendance Susan and Gloria will help to keep the youth calm if it is too cold out or snowing/raining the youth will be taken to the Guiders vehicles to wait, and Helen will call home contact to begin to contact parents for early pick up if we are unable to return to the facility.

Unwanted Visitor	Response Steps (edit for your unit and location)
Lead Guider: Responsible Guider name Alternate Guider: Substitute Group Leader name The secure room at our location is: Kitchen – has a door that can lock Likely animals to encounter at this location: stray dog/cat, coyote, raccoon, skunk, bear, deer	Human: If the Guider feels comfortable, approach the person, away from the girls if possible, and ask them to leave the area Once they have left, lock the door behind them If the Guider immediately does not feel comfortable, remove the girls from the situation, move to the secure room, and contact authorities If there is no lock, barricade doors, and remain quiet Animal: Guider will remove all girls from the general area. For animals that pose no threat, try to remove the animal. Guider will then contact the property to inform them and ask them to remove it if it has not yet been removed. If the animal poses a threat to the unit, contact animal control. If there is no area to safely continue with the activity, contact caregivers to pick up girls.
Risk management strategies: No food will be allowed in tents Youth will be made aware that all food needs to be placed in the garbage bags and bags will be removed from camp	
Camp – if there is a someone that approaches the camp, Sally and Gloria will approach them	

IF IT IS SAFE TO DO SO AND THEY FEEL COMFORTABLE TO DO SO, Susan and Helen will take the youth to the safe location decided before camp. If necessary, Pam will call the park for assistance removing the person from the camp site. If the intruder is an animal, Sally and Gloria will try to scare the animal away, Pam will call park staff for assistance. Susan and Helen will Helen will call park staff for assistance the girls start to walk away to the safe location decided before camp.

Meeting place – if someone makes their way into the meeting facility, Sally and Gloria will approach them IF IT IS SAFE TO DO SO AND THEY FEEL COMFORTABLE TO DO SO, and ask them why they are there and/or ask them to leave, Pam will contact the Police/RCMP if they refuse to leave. Susan and Helen will calmly take the girls to the safe room location until the

Emergency Response Plan (SG.4)

Page 7 of 12

all clear is given. While outside if an animal is encounter, Sally and Gloria will try to scare it away while Susan and Helen calmly take the girls back into the building, Pam will call animal services for assistance if needed.

Medical Emergency	Response Steps (edit for your unit and location)
First Aider(s): Sally	Supervisor who has the highest level of first aid will attend to the
Helen	person.
Pam	☐ The second Supervisor will call 911. If there is no second
	Supervisor, a girl member will be directed to call 911.
Guider responsible for	□ If there is a third Supervisor, or a Junior Leader, they will move
group management:	the rest of the group away from the scene.
Susan	One adult or Junior Leader will go to the entrance to direct EMS
	to the location of the incident.
The first aid kit location:	If there are enough Supervisors, or the patient is stable enough,
<mark>Kitchen – cupboard</mark>	one Guider secures the health form for the victim, and contacts
beside fridge	caregiver, or other emergency contact.
<mark>Camp – Guider tent</mark>	The health form should be given to paramedics and sent with the
	girl unless paramedics say otherwise.
Known medical concerns	* A Supervisor may accompany the person with EMS if it does
to be aware of: N/A	not compromise the safety of the group <u>and</u> at least one First
	Aider remains with the group.
Risk management	Supervisor will confirm with the paramedics which hospital the
strategies:	person will be transported to.
Health forms are	□ Guiders will contact the caregiver(s) to inform them of incident
reviewed, and	and provide the hospital name and location. If a Supervisor
caregivers are asked to	accompanied the person to the hospital, and they have a cell
update them regularly.	phone, provide the cell phone number to the caregiver (with
	permission).
	Once the situation is stable enough, contact the Provincial
	Emergency Contact to inform them of the incident.
	At the discretion of the Responsible Guider (or Provincial Council
	delegate), the activity may continue if there are sufficient
	Supervisors to stay in ratio. In this case all caregivers must be
	informed of the incident at pick-up (of via email/phone if girl leaves
	meeting on their own).

Unit/activity specific needs (required)

Camp OR meeting place –

Sally will stay with injured youth and begin first aid treatment, Helen will call EMS and wait for the ambulance, while she is waiting, she will contact the youths' caregivers, once EMS has arrived Helen will guide them to the injured youth. Susan and Gloria will take the remaining youth a distance away, keeping them occupied and calm. If the parents have not arrived in time and it is necessary for the youth to go in the ambulance Sally will go with them. Helen as second first aider will take the FA position for the remainder of the meeting/event/camp. If there are not enough supervisors in attendance to continue Susan will call the home contact to begin calling the caregivers for early pick up.

Emergency Response Plan (SG.4)

GUIDERS, PLEASE TAKE NOTE – IF THERE IS ONLY <u>ONE GUIDER</u> IN ATTENDANCE THAT HAS FIRST AID, THEY <u>SHOULD NOT</u> GO IN THE AMBULACE AS THAT WILL LEAVE THE REMAINING GROUP WITHOUT A FIRST AIDER PRESENT.

Girl not picked up	Response Steps (edit for your unit and location)		
Lead Guider: <mark>Responsible</mark>	If a girl member has not been picked up <mark>30</mark> minutes after scheduled		
<mark>Guider name</mark>	pick-up time:		
	Contact primary caregiver. If no answer, leave a message with a		
Alternate Guider:	return phone number.		
Substitute Group leader	Continue through all phone numbers listed on the H.1, and all		
name	phone numbers listed on the roster.		
	If possible, also send text messages, and emails to all known contacts.		
Risk management	Ask the girl if they know of any other phone numbers and try		
strategies:	those.		
□ At drop-off confirm pick-	If the girl has not been picked up after 1 ½ hours (time), and no		
up time and location	contact with any listed person can be made, Guiders should use		
	the non-emergency police line to contact authorities. This is a		
	last resort.		
	If caregiver is reachable, but will be delayed, ask for permission from		
	the guardian for the girl member to go home with another girl member.		
Unit/activity specific needs (r	required)		
Camp OR meeting place –			
If a caregiver has not arrived 30 minutes after pick up time, Sally will begin to call			
	caregiver/emergency contact/other names listed on forms/roster/H.1, leaving a message on all		
with a name and return phone number. Sally and Helen will wait with the youth so not to have			
a one-on-one situation with the youth. If after 1 ½ hours none of the contacts have been			
reached or a return call has not been received the police non-emergency line will be called, as			
well Sally will contact the DC to ask for assistance.			

Communicable Illness	Response Steps (edit for your unit and location)
Lead Guider: Responsible	If a girl begins to exhibit symptoms of a communicable illness:
Guider name	 Caregivers will be immediately contacted to pick up. Girl will be asked to keep their distance, wash their hands, and
Alternate Guider:	wait for pick-up.
Substitute Group leader	
name	If an adult begins to exhibit symptoms of a communicable illness: □ If possible have them leave immediately.
 Risk management strategies: □ All members are reminded to stay home if unwell □ The first aid kit contains 	 If ratio cannot be maintained, and the Guider feels well enough to stay, they will keep distanced and masked (if possible) and begin to contact caregivers for pick-up. Guider will leave once ratio can be maintained.
hand sanitizer and PPE.	

Emergency Response Plan (SG.4)

Unit/activity specific needs (required)

If someone from the unit develops symptoms of a communicable illness during a meeting, Sally will notify the rest of the unit so they can monitor for symptoms. The youth will be moved to a area away from the rest of the group, Sally will contact the caregivers and ask them to come and pick up the youth. If necessary, all remaining youth will be asked to use hand sanitizer. ALL Guiders must maintain the confidentiality of members during this process. Simply saying in an email or test to caregivers that "a unit member who attended an activity on (DATE) has tested positive or showed symptoms of a communicable disease." is sufficient.

GUIDERS – THIS IS TAKEN FROM NATIONAL'S WEBSITE UNDER FAQs

Behavioural Concerns	Response Steps (edit for your unit and location)
Lead Guider: Responsible	Mental Health:
Guide name	Guider will speak with the girl and determine severity. If the girl is not in imminent danger, Guider will notify caregivers
Alternate Guider:	If it is a crisis situation, Guider will call the Suicide Crisis Line
Substitute Group leader	
name Members with support strategies already in place: Victoria	 <u>Behavioural:</u> Guider consults other Supervisors to determine if the girl needs to be picked up, or can remain at the current activity with modifications or support Guider will inform caregivers, and work with them on a strategy for future activities If the code of conduct has been broken, Guider will seek further support from their AC/DC or ACL.
Unit/activity specific needs (required)
Camp or meeting place -	
All Guiders in attendance I	have been informed of strategies that have been put in place, if
there is an issue with a youth member Sally and Helen will help to access the situation and go	
forward with the plans that have been put in place, if necessary the youth caregivers will be	
contact to assistance.	

Other: Travel by vehicle	Response Steps (edit for your unit and location)
Lead Guider: Responsible	We will be transporting the youth from Brandon to Winnipeg for an
Guide name	event. All parents have been made aware of our route and literary
	while we are travelling. We will drive in convoy style, and will be in
Alternate Guider:	contact with other drivers via hands free cell phones, if at all
Substitute Group Leader	possible 2 adults will be in each of the vehicles. If a car were to
name	have engine trouble, or a flat tire the Guider would have another
	adult/or youth member in the vehicle call and inform other
Risk management	vehicles that a stop is needed. CAA or tow truck will be called if
strategies:	necessary. Each driver will be given a listing of all other driver's
	cell numbers.
	Sally's information, Susan will be a passenger
	Name and cell number – license plate number – vehicle, make and
	model
	Pam's information – Gloria will be a passenger



Emergency Response Plan (SG.4)

Page 10 of 12

Name and cell number – license plate number – vehicle, make and
model
Helen's information
Name and cell number – license plate number – vehicle, make and
model

Other:	Response Steps (edit for your unit and location)
Lead Guider:	
Alternate Guider:	
Risk management strategies:	

Other:	Response Steps (edit for your unit and location)
Lead Guider:	
Alternate Guider:	
Risk management strategies:	